



Air Ambulance Promotions Ltd., 24/7 Club Lottery Terms & Conditions

Updated March 2021

1 Governance

- 1.1 The 24/7 Club Lottery is an additional draw to the Regular Lottery, operated and promoted by Air Ambulance Promotions Ltd. (registered address Rochester City Airport, Maidstone Road, Chatham, Kent, ME5 9SD), as a society lottery under the Gambling Act 2005.
- 1.2 Issued under registration with the Gambling Commission. Operating Licence No. 000-004674-N-100307. PML Holder: L Harris
- 1.3 Air Ambulance Promotions Ltd. is a wholly owned subsidiary company of Kent, Surrey & Sussex Air Ambulance Trust. Charity No. 1021367 registered in England and Wales. Company no. 2674568

2 General

- 2.1 The 24/7 Club Lottery is only available for entry to paying members of the Regular Lottery.
- 2.2 The 24/7 Club Lottery draw will take place every week, on a Wednesday. If the draw cannot be performed on a Wednesday, due to public holidays or unforeseen circumstances then the draw will be performed on the next available working day.

Winners will be announced within 3 working days on the Kent, Surrey & Sussex Air Ambulance website aakss.org.uk/ways-to-give/lotteries-raffles/lottery/aakss-lottery-results/

A maximum of 3 draws may take place retrospectively at the discretion of the board of the society

- 2.3 The following people may enter the 24/7 Club Lottery:
 - 2.3.1 Any individual over the age of 16 years who resides in or has a bank account in England, Scotland or Wales. Unfortunately, residents from overseas, Northern Ireland, the Channel Islands and the Isle of Man are unable to enter. By purchasing an entry, the individual confirms that they are 16 years of age or over. No entries should be sold to, or

on behalf of, a person under the age of 16 years. Underage gambling is an offence.

- 2.3.2 Individuals who are already a paying member of Air Ambulance Promotions Ltd. Regular Lottery.
- 2.4 The maximum amount of chances permitted for this lottery, to any individual, is 20 per week.
- 2.5 All proceeds, after the deduction of legal prizes and expenses, shall be deemed as a donation and transferred to Kent, Surrey & Sussex Air Ambulance Trust.

During the 2019 – 2020 financial year, the proceeds for the lottery were spent as follows;

- During this year, of the total proceeds, £12,944 (7.4%) was spent on the prizes offered for a winning chance in this lottery. This is based on one prize drawn each week, for 52 weeks.
 - The expenses related to promoting and running this lottery totalled, £17,378.67 (10%)
 - The amount that was directly applied to the purpose of the society lottery (money given to the good cause) totalled, £143,711.07 (82.6%)
 - The total proceeds from the selling of tickets for the 24/7 Lottery, during the financial year of 2019 – 2020, totalled £173,786.37
- 2.6 Any application for entry into the lottery may be rejected for any reason by discretion of the Promoter.
 - 2.7 Air Ambulance Promotions Ltd. holds customer funds in accounts separate from our business accounts. Funds are held in a mixture of current accounts and interest bearing accounts. These funds are not protected in the event of insolvency as such customer funds are considered segregated but not protected.
 - 2.8 Any lottery entry may be terminated for any reason at the discretion of the Promoter.
 - 2.9 The Promoter's decision is final in any matter regarding the lottery.

3 How to Play

- 3.1 Each entry costs 57p per draw. The member will be entered into the draw for which each subscription has been received in advance of

the draw taking place. All advance payments received from the member will be held in account by Air Ambulance Promotions Ltd., and credited upon receipt to the relevant amount of draws in advance.

- 3.2 Persons eligible may apply to play the 24/7 Club Lottery by entering via a paperless method over the telephone or by completing an application form which will include the following information:
 - 3.2.1 The member's name, full address, telephone number, confirmation of age over 16, and a completed Direct Debit mandate in favour of the draw. Alternatively members may join by advance cheque or card payment, complete with name and address details and age confirmation.
 - 3.2.2 The Direct Debit Guarantee applies to all Direct Debit arrangements. A copy of the Direct Debit Guarantee will be supplied to all members with their welcome pack. A member can cancel their Direct Debit at any time by notifying their bank or building society. Members should also notify Air Ambulance Promotions Ltd. of cancellation. Any funds held in advance and not used in draws by Air Ambulance Promotions Ltd. will be returned to a member upon request. No refund can be made in respect of subscriptions used in draws, unless as a result of our negligence.
- 3.4 Following acceptance of membership, Air Ambulance Promotions Ltd. will issue all members with a letter stating their membership number that will be entered into all future draws that payment has been received for. Members paying by Direct Debit will also receive a document detailing the Direct Debit instruction, including frequency and amount of payments amongst other relevant detail as required by the Direct Debit Guarantee.
- 3.5 It is the responsibility of the member to check their details held by us are correct, and to inform us of any errors in the information held. Members are also responsible for informing us of any future changes in their personal details, to which we will update the details on our system within 3 working days of the notification.
- 3.6 Members should note the date and frequency of payments and ensure that funds are available to cover Direct Debit payments when due. Air Ambulance Promotions Ltd. will not be liable for any charges incurred by the member, unless as a result of our negligence.

4 Draws & Prizes

- 4.1 Each entry into the 24/7 Lottery is a unique number that is allocated to each paying member. These numbers continue to be issued sequentially each time a new chance is created.



The donorflex Lottery is fully licensed and regulated by the Gambling Commission and their Random Number Generator (RNG) has been independently tested, using a variety of industry-standard statistical tests to produce truly random numbers.

The draw is operated by a designated officer of Air Ambulance Promotions Ltd., and the draw is witnessed and the results recorded.

- 4.2 Only members who have paid subscription to the relevant draw will be entered into the draw.
- 4.3 Members will not accrue any debt to the lottery.
- 4.4 There is one prize issued each draw, using the donorflex Lottery system and their Random Number Generator (RNG) to select, at random the one prize available. The prize available in this lottery is, 1st Prize £247.

Air Ambulance Promotions Ltd. has the right to change the prize structure at any time in line with the Gambling Act 2005.

The exact likelihood of winning a prize in this lottery is determined each week and is dependent on the eventual number of participants. The number of participants that were entered into the draw on Wednesday 1st July 2020 were 5,963. This means that for this particular draw, there was a 1 in 5,963 chance of winning a prize.

At the end of the 2019 – 2020 financial year and for the draw dated Wednesday 25th March, there were 6,151 entries into this draw. Meaning there was a 1 in 6,151 chance of winning prize.

It is probable that the number of entries in the 24/7 Lottery will change over time, meaning that the likelihood of winning a prize will change each week, as it is determined by the eventual number of participants each week.

- 4.5 Air Ambulance Promotions Ltd. reserve the right to withhold payment of a prize if we are not satisfied as to the validity or legality of a member, pending further investigation into each case.
- 4.6 Following notification that a paying lottery member is deceased, all monies present on lottery plays will be returned to the estate of the deceased.
- 4.7 Prize monies will be paid by cheque within 20 working days, subject to satisfaction of section 4.5, and sent to the winner's registered



address held by us following completion of the draw, with no requirement for winners to claim.

- 4.8 Should Air Ambulance Promotions Ltd. be unable to pay a winning member because we do not hold their correct details, and after exhaustive investigation which may include communication with the member's last known bank, we will after a period of 6 months, treat the winning monies as a donation to the Kent, Surrey & Sussex Air Ambulance Trust.
- 4.9 From time to time Air Ambulance Promotions Ltd. may add non cash prizes to the draw, with no cash alternative available.
- 4.9.1 Winner's details, in brief, may be used to promote new membership and/or further lotteries.

5 Liability

- 5.1 Air Ambulance Promotions Ltd. will not be liable to a member for any loss or damage suffered to a member arising from:
 - 5.1.1 Any delays in payments received from members for entry into the lottery.
 - 5.1.2 Any delays or failure in the postal service or other delivery methods including emails used by Air Ambulance Promotions Ltd. or by members.
 - 5.1.3 Any failures in the banking system used to transmit payments to or from Air Ambulance Promotions Ltd.

6 Complaints

- 6.1 Complaints pertaining to the lottery draw should in the first instance be sent by post to

Air Ambulance Promotions
Rochester City Airport
Maidstone Road
Chatham
Kent
ME5 9SD

Or by email to hello@aaakss.org.uk

In the first instance a complaint will be dealt with by the manager of the lottery department. If necessary the complaint may be escalated to the designated Complaints Officer for the Kent Surrey & Sussex Air Ambulance Trust. Should the complaint not be satisfied at this point,



it will be referred to the board of directors of Air Ambulance Promotions Ltd. After this, if the complaint is still not satisfied then the complaint will be referred to the Independent Betting and Adjudication Service (IBAS) whose decision will be final.

7 Law

- 7.1 These terms and conditions are the rules of Air Ambulance Promotions Ltd. 24/7 Club Lottery. By becoming a member you agree to be bound by these rules.

8 Privacy

- 8.1 We will never sell your information to other charities or third parties. To read our privacy statement, please visit aakss.org.uk/privacy or contact us for a copy.

Air Ambulance Promotions Ltd. reserves the right to update and amend these terms and conditions at any time.